

One name. One place.

[www.wsccl.edu](http://www.wsccl.edu)

## MyWSCC Desk Reference

- **I'm a student. Did my email address change?**

Answer: Yes

- **What happened to all my old emails?**

Answer: Your old WSCC emails are located in your new WSCC email account.

- **How do I get to my new WSCC email account?**

Answer: Go to [www.wsccl.edu](http://www.wsccl.edu) and select MyWSCC and answer the questions. If you need additional help contact the Help Desk at [helpdesk@wsccl.edu](mailto:helpdesk@wsccl.edu), or call 740-568-1949 Monday through Thursday 8 a.m. to 8 p.m.; and 8 a.m. to 4 p.m. on Fridays.

- **What is "MyWSCC"?**

Answer: MyWSCC is Washington State Community College's Web portal. This allows our students, faculty, and staff to access their WebAdvisor, Webmail, and Sakai with a single login ID and password.

- **Where can I find my user name and password?**

Answer: Go to [www.wsccl.edu](http://www.wsccl.edu) and select MyWSCC and answer the questions. If you need additional help contact the Help Desk at [helpdesk@wsccl.edu](mailto:helpdesk@wsccl.edu), or call 740-568-1949 Monday through Thursday 8 a.m. to 8 p.m.; and 8 a.m. to 4 p.m. Fridays.

- **How can I access Sakai if I'm a not a student but taking a non-credit course?**

Answer: Contact the Help Desk at , or call 740-568-1949 Monday through Thursday 8 a.m. to 8 p.m.; and 8 a.m. to 4 p.m. Fridays.

- **I'm a former student, can I still access my emails?**

Answer: Yes, your old WSCC emails are located in your new WSCC email account. Go to [www.wsccl.edu](http://www.wsccl.edu) and select MyWSCC and answer the questions. If you need additional help contact the Help Desk at [helpdesk@wsccl.edu](mailto:helpdesk@wsccl.edu), or call 740-568-1949 Monday through Thursday 8 a.m. to 8 p.m.; and 8 a.m. to 4 p.m. on Fridays.

- **I'm having problems:**

- **Why can't I log in?**

- **My email address won't work.**

- **I forgot my password.**

Answer: go to [www.wsccl.edu](http://www.wsccl.edu) and select FAQs or select MyWSCC and select FAQs. If you need additional help contact the Help Desk at [helpdesk@wsccl.edu](mailto:helpdesk@wsccl.edu), or call 740-568-1949 Monday through Thursday 8 a.m. to 8 p.m.; and 8 a.m. to 4 p.m. Fridays.

